

Practice Guideline – Using ‘Share With Us’

Introduction

1. This Practice Guideline provides guidance about how to share information with the Royal Commission into Domestic, Family and Sexual Violence (the Commission) using the online ‘Share With Us’ tool, and how that information will be used.
2. The Commission may vary, replace or withdraw this Guideline at any time.
3. The Commission will publish other guidelines during the course of its Inquiry, including in relation to how to provide information to the Commission in other ways. All guidelines will be available on the Commission’s website.

Format and Purpose of ‘Share With Us’

4. ‘Share With Us’ is one of the ways that individuals can share information, advice and opinions with the Commission. It is intended for people with lived experience of domestic, family and/or sexual violence, or people who have supported someone with lived experience.
5. It will take the form of an online tool which will invite responses to questions about the domestic, family and sexual violence systems in South Australia.
6. ‘Share With Us’ is intended to encourage responses which may demonstrate patterns and themes, to allow the Commission to better understand the domestic, family and sexual violence systems in South Australia and what needs to be done to improve them.
7. Most of the questions in ‘Share With Us’ will be in multiple choice form, providing optional answers which may be selected by the user. Users will also be invited to provide any other information they wish to share with the Commission by leaving an audio or written message.
8. As the focus of the Commission is on the current domestic, family and sexual violence systems in South Australia, and understanding changes that might be needed to those systems, users will not be asked to share details of their lived experiences of domestic, family or sexual violence.
9. ‘Share With Us’ is not a safe or appropriate way to ask for help about a particular matter or person. If you need urgent assistance, call 000. If you do not need urgent assistance but do want to speak to someone to seek advice, a list of support services can be found at the end of this Guideline. A more detailed list can be found on the Commission’s website [here](#).

Accessing ‘Share With Us’

10. ‘Share With Us’ will be available via the Commission’s [website](#).
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11. It will be able to be accessed on 8 October 2024.
12. The Commission is seeking responses to 'Share With Us' by 10 December 2024. The online tool will not be able to be accessed after that date.

Personal or Identifying Information

13. 'Share with Us' will not ask users to provide any personal information. It will ask some limited questions about the user's personal circumstances for demographic purposes.
14. If users choose to leave a written or audio message, they will be asked not to provide personal or identifying information about themselves or anyone else in the message.
15. If the name or personal details of any person are provided using 'Share With Us', those details will not be published in the Commission's final report or on its website.

Confidentiality and Use of Information Provided

16. Information provided to the Commission using 'Share With Us' will be reviewed and analysed. Results will be examined to identify patterns and themes in the responses provided.
17. 'Share With Us' responses may not be reviewed immediately. As explained in paragraph 9 above, 'Share With Us' is not a safe or appropriate way to ask for help about a particular matter or person.
18. Information collected via 'Share With Us' may be published on the Commission's website or in its final report. As indicated at paragraph 15 above, names and contact details, or other information that might identify any person, will not be published. Anything quoted from a response will not be attributed to any person.
19. To run 'Share With Us', the Commission will use online survey tools provided by Qualtrics. Qualtrics will securely store the information submitted. For more information please see the Commission's [Practice Guideline – Privacy](#).

Notifications to other departments

20. If a 'Share With Us' response suggests that an identifiable person is at risk of harm, the Commission may provide the relevant information to South Australia Police or the Department for Child Protection, as appropriate.
21. If a 'Share With Us' response raises a potential issue of corruption, misconduct or maladministration in public administration, or a complaint about the conduct of a South Australia Police Officer, the Commission will provide that information to the Office for Public Integrity.



If you need assistance:

1800 737 732 (24 hours) | [1800RESPECT](#) | National sexual assault, domestic and family violence counselling service, available 24/7.

1300 766 491 | [Men's Referral Service](#) | For anyone in Australia whose life has been impacted by men's use of violence or abusive behaviours. Available 7 days.

13YARN (13 92 76) | [13 YARN Crisis Support](#) | Crisis support for Aboriginal and Torres Strait Islander peoples, available 24/7

8226 8777 or 1800 817 421 | [Yarrow Place](#) | Yarrow Place Rape and Sexual Assault Service